



The Richland Hospital, Inc.

Notice of Non-discrimination and Translation Service Accessibility

The Richland Hospital, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Richland Hospital, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Richland Hospital, Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact a Clinical Coordinator at The Richland Hospital, Inc. by calling (608) 647-6321.

If you believe The Richland Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Rhonda Sutton, Director of Human Resources
333 E Second St., Richland Center, WI 53581
Phone- (608)647-6321 TTY- 711 Fax- (608)647-7251
Email- Rhonda.sutton@richlandhospital.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Rhonda Sutton, Human Resources Director, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, S.W. Room 509F, HHH Building, Washington, D.C. 20201
Phone- 1-800-368-1019 TDD- 800-537-7697

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



The Richland Hospital, Inc.



Translation services are available free of charge for our patients who do not speak English.

Translation is available for the following languages:

American Sign Language

Spanish:

Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están a su disposición.

Hmong:

LUS CEEB TOOM: Yog koj hais lus Hmoob, peb muaj chaw txhais lus pab dawb, tsis them nyiaj, rau koj.

Chinese [Simplified]:

注意：如果您说中文的话，免费的语言协助服务可供您使用。

German:

Wenn Sie Deutsch sprechen, steht Ihnen unser Sprachenhilfe- Service frei zur Verfügung.

Arabic:

لك مجاناً ، خَدَمَاتُ الْمُسَاعَدَةِ اللُّغَوِيَّةِ مُتَوَفَّرَةٌ إِنْتِبَاه: إذا أنت تتكلم اللُّغَةَ الْعَرَبِيَّةِ

Russian:

ВНИМАНИЕ: Если вы говорите по-русски, то можете воспользоваться бесплатными услугами переводчика.

Korean:

알림: 한국어를 사용하셔서 언어 도움이 필요하신 분들께서는 무료로 서비스를 이용하실 수 있습니다.

Vietnamese:

Chú ý: Nếu Quý vị nói tiếng Việt, dịch vụ thông dịch của chúng tôi sẵn sàng phục vụ Quý vị miễn phí.

Pennsylvania Dutch:

Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch.

Laotian:

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າ ພາສາລາວ ການບໍລິການ ການຊ່ວຍເຫຼືອທາງພາສາ ບໍ່ເສຍຄ່າໃຊ້ຈ່າຍ ມີຢູ່ເພື່ອທ່ານ

French:

ATTENTION: Si vous parlez le Français, l'assistance des services linguistiques vous sont disponibles, gratuitement.

Polish:

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.

Hindi:

ध्यान डीजीए: आप अगर हिन्दी बोलते हो तो भाषाकीय मदद की सेवा ये आपको विना मूल्य उपलब्ध है .

Albanian:

VEMENDJE: Nese ju flisni Shqip, shërbimet e asistences se gjuhës, pa pagese, jane ne dispozicionin tuaj.

Tagalog:

ATENSYON: Kung ikaw ay nagsasalita ng Tagalog, serbisyong tulong sa wika ay libre, walang bayad at pwedeng magamit para sa iyo.

